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1 Optimizing systems by work schedules: (a stochastic approach)

William J. Ray, Luqi, Valdis Berzins

July 2002 **WOSP '02: Proceedings of the 3rd international workshop on S**
Publisher: ACM Request Permissions

Full text available: Pdf (116.72 KB) Additional Information: full citation, abstract, more...

Bibliometrics: Downloads (6 Weeks): 2, Downloads (12 Months): 17, Citation

Many systems have very predictable points in time where the usage of resources is constant. These systems are usually characterized by shift changes where the manning levels change from shift to shift. We propose a pro-active optimization ...

Keywords: and performance tuning, distributed computing, load balancing, object-oriented programming, stochastic optimization

2 Optimization of distributed, object-oriented systems (poster session)

William J. Ray

January 2000 **OOPSLA '00: Addendum to the 2000 proceedings of the conference on object-oriented programming, systems, languages, and applications (Addendum)**
Publisher: ACM Request Permissions

Full text available: Pdf (100.24 KB) Additional Information: full citation, abstract, more...

Bibliometrics: Downloads (6 Weeks): 4, Downloads (12 Months): 11, Citation

Object-Oriented (OO) computing is fast becoming the de-facto standard. Currently, many OO systems consist of a single, large object server and Optimizations can be accomplished if these large monolithic ...

Keywords: distributed, load balancing, object, optimization

3 The ABC's of customer support academic and business aspects of customer support

perspective on marketing our services

Linda Downing, Ellen Jacobson, Doug Chambers

September 1985 **SIGUCCS '85: Proceedings of the 13th annual ACM SIGUCCS conference on services: pulling it all together**
Publisher: ACM Request Permissions

Full text available: Pdf (364.50 KB) Additional Information: full citation, abstract, r

Bibliometrics: Downloads (6 Weeks): 6, Downloads (12 Months): 38, Citation

"Are we doing what we ought to be doing for our users?" "Are we in fact campus and other service communities that we think we should be providing people we should be serving?" ...

4 A codesign case study in computer graphics

Jens P. Brage, Jan Madsen

September 1994 **CODES '94: Proceedings of the 3rd international workshop on design**

Publisher: IEEE Computer Society Press

Full text available: Pdf (581.54 KB) Additional Information: full citation, abstract, r

Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 7, Citation C

This paper describes a codesign case study where a computer graphics application is intended to speed up its execution. The application is specified as a characterised by the lack of a simple compute-intensive kernel. ...

5 A hardware instrumentation approach to evaluation of a large scale system

D. J. Roek, W. C. Emerson

August 1969 **Proceedings of the 1969 24th national conference**

Publisher: ACM

Full text available: Pdf (6.27 MB) Additional Information: full citation, abstract, r

Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 3, Citation C

Determining and substantiating the capabilities and limitations of computer system simulation are tasks of increasing importance to computer manufacturers and user elimination of many system inefficiencies have been ...

6 Validation and use of computer system simulation for a dual IBM 370

Edward A. Olmstead, John T. Madden

June 1973 **ANSS '73: Proceedings of the 1st symposium on Simulation of data processing systems**

Publisher: IEEE Press

Full text available: Pdf (625.26 KB) Additional Information: full citation, abstract, r

Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 3, Citation C

This paper describes an application of computer system simulation used for implementing the "SET UP" features in LASP on a dual IBM 370/165 system. The use of SET UP requires ...

7 Should you upgrade to Mac OS X in your computing labs?

Christopher Jones

November 2002 **SIGUCCS '02: Proceedings of the 30th annual ACM SIGUCCS conference**

Publisher: ACM

Full text available: Pdf (140.95 KB) Additional Information: full citation, abstract, r

Bibliometrics: Downloads (6 Weeks): 5, Downloads (12 Months): 32, Citation C

This portion of the lab management panel will discuss the issues involved

public computing labs. Issues discussed will include: Hardware: Despite / is the minimum reasonable hardware configuration ...

Keywords: Mac OS X, cluster, lab, upgrade

8 System independent tracing for prediction of system performance
 Thomas Beretvas
 June 1973 **ANS '73: Proceedings of the 1st symposium on Simulation of**
Publisher: IEEE Press

Full text available:  Pdf (476.06 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 2, Citation C

Modeling has been frequently used for predicting the effects of hardware performance of an existing computer system. Most simulation models use self-driven models (using probabilistic distribution ...)

9 A structured approach for developing a campus-wide network

 C. Herre, D. Hudzinski
 October 1989 **SIGUCCS '89: Proceedings of the 17th annual ACM SIGUCCS**
Publisher: ACM  Request Permissions

Full text available:  Pdf (318.87 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 2, Downloads (12 Months): 20, Citation

Developing a campus wide network that addresses the needs of a relatively large number of users requires planning and research. The software engineering paradigm can be applied to the ...

10 Managers who personally use information technology frequently: a profile

 computer personnel
 T. W. Ferratt, E. J. Dunne, S. Young
 May 1988 **SIGCPR '88: Proceedings of the ACM SIGCPR conference on Management of systems personnel**

Publisher: ACM  Request Permissions
 Full text available:  Pdf (904.48 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 6, Downloads (12 Months): 13, Citation

This paper develops a profile of managers who use information technology in their managerial tasks. While controversy exists regarding whether managers use personal computers (PCs) in their work environment, ...

11 CONNECT: a user-oriented communications service

 Donald R. Oestreich, John F. Heafner, Jeffrey G. Rothenberg
 January 1974 **ACM '74: Proceedings of the 1974 annual ACM conference on Communications**

Publisher: ACM  Request Permissions
 Full text available:  Pdf (484.38 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 6, Citation C

The technology exists to produce systems for automated communication between separate offices. What does NOT exist is a methodology for making such

ATTRACTIVE for computer-naive users, attributes that should be ...

Keywords: human factors methods, man-machine communication, me performance modeling

12 A computer systems simulator

Ken Barker, Graham Birtwistle

December 1982 **WSC '82: Proceedings of the 14th conference on Wint**

Volume 1

Publisher: Winter Simulation Conference

Full text available:  Pdf (592.57 KB) Additional Information: full citation, abstract, citation

Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 4, Citation C

We discuss the structure and content of a computer systems simulator I Simula extension. The simulator is intended to bridge the gap between simulators and simulators for software design. It provides skeleton ...

13 Management information systems curricula in the United States and comparative study

 Betty W. Hwang, Andrew B. Whinston, Wilhelmina Savenye

March 1992 **SIGCSE '92: Proceedings of the twenty-third SIGCSE technical science education**

Publisher: ACM 

Full text available:  Pdf (1.01 MB) Additional Information: full citation, abstract, citation

Bibliometrics: Downloads (6 Weeks): 5, Downloads (12 Months): 52, Citation

The purpose of this study was to investigate and compare the Manager curricula in higher education in the United States (U.S.) and the Republ factors that affect the MIS curricula and its development ...

Also published in:

March 1992 **SIGCSE Bulletin** Volume 24 Issue 1

14 Fast detection of communication patterns in distributed executions

Thomas Kunz, Michiel F. H. Seuren

November 1997 **CASCON '97: Proceedings of the 1997 conference of the C Collaborative research**

Publisher: IBM Press

Full text available:  Pdf (4.21 MB) Additional Information: full citation, abstract, citation

Bibliometrics: Downloads (6 Weeks): 38, Downloads (12 Months): 387, Citation

Understanding distributed applications is a tedious and difficult task. Vis time diagrams are often used to obtain a better understanding of the e visualization tool we use is Poet, an event ...

15 Multigrain shared memory

 Donald Yeung, John Kubiatowicz, Anant Agarwal

May 2000 **Transactions on Computer Systems (TOCS)**, Volume 18 Issue

Publisher: ACM 

Full text available: Additional Information: full citation, abstract, citation

 Pdf (369.18 KB)

review

Bibliometrics: Downloads (6 Weeks): 18, Downloads (12 Months): 73, Citation

Parallel workstations, each comprising tens of processors based on shared-memory multiprocessing. This article explores the coupling of shared-memory multiprocessors through software over a ...

Keywords: distributed memory, symmetric multiprocessors, system of

16 System-level power optimization: techniques and tools

 Luca Benini, Giovanni de Micheli

April 2000 **Transactions on Design Automation of Electronic System**

Publisher: ACM 

Full text available:  Pdf (385.22 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 79, Downloads (12 Months): 573, Citation

This tutorial surveys design methods for energy-efficient system-level systems consisting of a hardware platform and software layers. We consider constituents of hardware that consume energy, namely computation, ...

17 COMET: a hardware-software codesign methodology

M. Kneiser, C. Papachristou

September 1996 **EURO-DAC '96/EURO-VHDL '96: Proceedings of the conference on design automation**

Publisher: IEEE Computer Society Press

Full text available:  Pdf (131.87 KB) Additional Information: full citation, references

Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 9, Citation

18 Information technology fluency in practice

 John P. Dougherty, Tom Dececcchi, Tony Clear, Brad Richards, Stephen Cociorva

June 2002 **ITICSE-WGR '02: Working group reports from ITICSE on innovation in computer science education**

Publisher: ACM 

Full text available:  Pdf (360.69 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 23, Downloads (12 Months): 204, Citation

Recent work has stressed the importance of fluency with information technology in the world. This report presents a set of context profiles that detail courses and activities that increased IT fluency across a small sampling of academic ...

Keywords: FITness, IT concepts, IT fluency, computer applications, computer skills, intellectual capabilities, non-majors

Also published in:

June 2003 **SIGCSE Bulletin** Volume 35 Issue 2

19 Energy management for battery-powered embedded systems

 Daler Rakhatov, Sarma Vrudhula

August 2003 **Transactions on Embedded Computing Systems (TECS)** .

Publisher: ACM  [Request Permissions](#)

Full text available:  [Pdf \(603.41 KB\)](#) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 24, Downloads (12 Months): 223, Citation

Portable embedded computing systems require energy autonomy. This is achieved by using a dedicated energy source. The requirement of portability places several constraints on the system, which in turn limits the amount of energy that ...

Keywords: Battery, low-power design, modeling, scheduling, voltage scaling

20 Profiling in the ASP codesign environment

 [Matthew F. Parkinson, Sri Parameswaran](#)

September 1995 **ISSS '95: Proceedings of the 8th international symposium**

Publisher: ACM

Full text available:  [Publisher Site](#) ,  [Pdf \(105.74 KB\)](#) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 0, Downloads (12 Months): 16, Citation

Abstract: Automation of the hardware/software codesign methodology to develop sophisticated high-level profiling tools. This paper presents a profile-based execution profiling on standard C code to obtain accurate ...

Keywords: ASP, Automated Synthesis and Partitioning system, C code project, circuit CAD, codesign environment, computer architecture, design, profiling, hardware/software codesign methodology, high-level profiling, systems analysis, virtual machines, workstation

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Keywords: FITness, IT concepts, IT fluency, computer applications, co-intellectual capabilities, non-majors

Also published in:

June 2003 **SIGCSE Bulletin** Volume 35 Issue 2

4 **Report of the national workshop on internet voting: issues and research**
C. D. Mote, Jr.

May 2002 **dg.o '02: Proceedings of the 2002 annual national conference**
Publisher: Digital Government Research Center

Full text available:  Pdf (539.99 KB) Additional Information: full citation

Bibliometrics: Downloads (6 Weeks): 7, Downloads (12 Months): 84, Citation

5 **Report of the national workshop on internet voting: issues and research**
C. D. Mote, Jr.

May 2000 **dg.o '00: Proceedings of the 2000 annual national conference**

Publisher: Digital Government Research Center

Full text available:  Pdf (539.99 KB) Additional Information: full citation, abstract

Bibliometrics: Downloads (6 Weeks): 22, Downloads (12 Months): 167, Citation

As use of the Internet in commerce, education and personal communication question of Internet voting in local and national elections naturally arise convenience and precision, some believe that Internet ...

6 **Champagne training on a beer budget**

 Edmond P. Fitzgerald, Aileen Cater-Steel

July 1995 **Communications of the ACM**, Volume 38 Issue 7

Publisher: ACM 

Full text available:  Pdf (359.09 KB) Additional Information: full citation, references, cited

Bibliometrics: Downloads (6 Weeks): 7, Downloads (12 Months): 37, Citation

7 **Strategic decisions on technology selections for facilitating a network real options & total cost of ownership theories**

 Kimfong Lei, Phillip T. Rawles

October 2003 **CITC4 '03: Proceedings of the 4th conference on Information**

Publisher: ACM 

Full text available:  Pdf (407.50 KB) Additional Information: full citation, abstract, i

Bibliometrics: Downloads (6 Weeks): 16, Downloads (12 Months): 121, Citation

This paper addresses the selection of technologies that provide each student environment on a non-dedicated host machine. The authors investigate enabling technologies and approaches, such as virtual machine ...

Keywords: VMware, course development, curriculum, end-user computing, IT, interesting applications in IT, networking, operating systems, system

8 **A dependability benchmark for OLTP application environments**

Marco Vieira, Henrique Madeira

September 2003 **VLDB '2003: Proceedings of the 29th international conference**

bases - Volume 29 , Volume 29**Publisher:** VLDB EndowmentFull text available:  Pdf (127.45 KB)Additional Information: [full citation](#), [abstract](#), [...](#)**Bibliometrics:** Downloads (6 Weeks): 6, Downloads (12 Months): 68, Citation

The ascendancy of networked information in our economy and daily life of the importance of dependability features. OLTP (On-Line Transaction the kernel of the information systems used today ...

9 Linux in Education: Linux at the University**Kevin K. Gifford**September 2000 **Linux Journal** , Volume 2000 Issue 77es**Publisher:** Specialized Systems Consultants, Inc.Full text available:  Html (33.25 KB) Additional Information: [full citation](#), [abstract](#), [...](#)**Bibliometrics:** Downloads (6 Weeks): 1, Downloads (12 Months): 9, Citation

In outer space, on the ground, and in the classroom: an overview of several applications developed under Linux students and researchers at the University

10 Gender and information technology: implications of definitions Wendy Cukier, Denise Shortt, Irene DevineDecember 2002 **SIGCSE Bulletin** , Volume 34 Issue 4**Publisher:** ACMFull text available:  Pdf (123.32 KB) Additional Information: [full citation](#), [abstract](#), [...](#)**Bibliometrics:** Downloads (6 Weeks): 11, Downloads (12 Months): 144, Citation

This paper examines implications of definitions of information technology in industry and in academe. It is exploratory only, based on a review of several reports and data related to IT education ...

Keywords: gender, human resources, information technology, institutions**11 A perspective on fulfilling the expectations of distance education** Mariana Hentea, Mary Jo Shea, Lisa PenningtonOctober 2003 **CITC4 '03: Proceedings of the 4th conference on Information****Publisher:** ACM Full text available:  Pdf (254.59 KB) Additional Information: [full citation](#), [abstract](#), [...](#)**Bibliometrics:** Downloads (6 Weeks): 30, Downloads (12 Months): 258, Citation

This paper discusses current and future expectations of distance education achieving these goals. Distance education offers freedom from space and time, interactivity, improved delivery of multimedia, broadened ...

Keywords: artificial intelligence, distance learning, hybrid learning**12 Evaluating distributed functional languages for telecommunications systems** J. H. Nyström, P. W. Trinder, D. J. KingAugust 2003 **ERLANG '03: Proceedings of the 2003 ACM SIGPLAN workshop**

Publisher: ACM  [Request Permissions](#)

Full text available:  [Pdf \(182.87 KB\)](#)

Additional Information: [full citation](#), [abstract](#), [... Cite](#)

Bibliometrics: Downloads (6 Weeks): 10, Downloads (12 Months): 30, Citation C

The distributed telecommunications sector not only requires minimal tin that is reliable, available, maintainable and scalable. High level program potential to reduce development time and improve maintainability ...

13 Creating a professional development program to support a handheld

 Kenneth Janz

September 2003 **SIGUCCS '03: Proceedings of the 31st annual ACM SIGUC**

Publisher: ACM  [Request Permissions](#)

Full text available:  [Pdf \(260.90 KB\)](#)

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Bibliometrics: Downloads (6 Weeks): 2, Downloads (12 Months): 5, Citation C

Indiana State University is providing handheld computers to every facul Education. What started as a small pilot program a year ago has grown the way faculty are thinking about technology and ...

Keywords: documentation development, faculty development, handheld training, training

14 WWW based structuring of codesigns

 P. G. Plöger, J. Wilberg, M. Langevin, R. Composano

September 1995 **ISSS '95: Proceedings of the 8th international symposium**

Publisher: ACM

Full text available:  [Publisher Site](#) ,  [Pdf \(142.44 KB\)](#) Additional Information: [full citation](#), [abstract](#), [... Cite](#)

Bibliometrics: Downloads (6 Weeks): 0, Downloads (12 Months): 7, Citation C

Abstract: This paper describes a codesign environment based on the WWW implementation. Tool invocations and their respective results are linked show how to configure a WWW browser for spawning design ...

Keywords: WWW based structuring, WWW browser, World Wide Web, documentation, documentation generation, hypermedia, hypertext document systems analysis

15 The state of the art in distributed query processing

 Donald Kossmann

December 2000 **Computing Surveys (CSUR)** , Volume 32 Issue 4

Publisher: ACM  [Request Permissions](#)

Full text available:  [Pdf \(455.39 KB\)](#)

Additional Information: [full citation](#), [abstract](#), [... Cite](#)

Bibliometrics: Downloads (6 Weeks): 115, Downloads (12 Months): 1009, Citation C

Distributed data processing is becoming a reality. Businesses want to do often must do it in order to stay competitive. While much of the infrastructure processing is already there (e.g., modern network ...

Keywords: caching, client-server databases, database application systems, information systems, economic models for query processing, middleware execution, query optimization, replication, wrappers

16 Project-centered teaching on CBIS to IBBA students in Hong Kong

◆ Jacqueline Wong, Timon Du

December 2003 **SIGCSE Bulletin**, Volume 35 Issue 4

Publisher: ACM

Full text available:  Pdf (258.06 KB)

Additional Information: full citation, abstract, i

Bibliometrics: Downloads (6 Weeks): 4, Downloads (12 Months): 9, Citation C

Knowledge of computer-based information systems (CBIS) is important students. The curriculum for CBIS should be different from the fundamental and CS2) because of the students' backgrounds. This ...

17 Emergent patterns of integration in electronic channel systems

◆ Christoph Schieter-Langdon, Michael J. Shaw

December 2002 **Communications of the ACM**, Volume 45 Issue 12

Publisher: ACM 

Full text available:  Html (29.52 KB),  Pdf (197.77 KB)

Additional Information: full citation, abstract, i

Bibliometrics: Downloads (6 Weeks): 13, Downloads (12 Months): 93, Citation C

What should producers and consumers alike make of the emerging class of intermediaries in electronic channels?

18 A context-related authorization and access control method based on

◆ Marc Wilkens, Simone Feriti, Alberto Sanna, Marcelo Masera

June 2002 **SACMAT '02: Proceedings of the seventh ACM symposium on technologies**

Publisher: ACM 

Full text available:  Pdf (260.70 KB)

Additional Information: full citation, abstract, i

Bibliometrics: Downloads (6 Weeks): 19, Downloads (12 Months): 118, Citation C

This paper describes an application of authorization and access control (RBAC) method and integrated in a comprehensive trust infrastructure application. The method is applied to a health care business ...

Keywords: role based access control (RBAC), secure health care systems

19 Knowledge transfer in education: a project-based pedagogical approach to applicability gap

Ruben A. Mendoza, Heidi J. C. Ellis

February 2003 **Journal of Computing Sciences in Colleges**, Volume 18 Issue 1

Publisher: Consortium for Computing Sciences in Colleges

Full text available:  Pdf (62.61 KB)

Additional Information: full citation, index term

Bibliometrics: Downloads (6 Weeks): 4, Downloads (12 Months): 31, Citation C

20 Modeling software design diversity: a review

Bev Littlewood, Peter Popov, Lorenzo Strigini
June 2001 **Computing Surveys (CSUR)**, Volume 33 Issue 2
Publisher: ACM  Request Permissions
Full text available:  Pdf (259.57 KB) Additional Information: full citation, abstract, i
Bibliometrics: Downloads (6 Weeks): 35, Downloads (12 Months): 258, Citatic

Design diversity has been used for many years now as a means of achieving diversity in software-based systems. While there is clear evidence that the approach can achieve some increase in reliability compared to a single ...

Keywords: *N*-version software, control systems, functional diversity, *n*-out-of-*n* protection systems, safety, software fault tolerance

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1 Fast detection of communication patterns in distributed executions

Thomas Kunz, Michiel F. H. Seuren

November 1997 **CASCON '97: Proceedings of the 1997 conference of the Canadian Society for Computational Science and Engineering**
Collaborative research

Publisher: IBM Press

Full text available: Pdf (4.21 MB) Additional Information: [full citation](#), [abstract](#), [review](#)

Bibliometrics: Downloads (6 Weeks): 38, Downloads (12 Months): 387, Citation

Understanding distributed applications is a tedious and difficult task. Visualization diagrams are often used to obtain a better understanding of the execution of distributed applications. One visualization tool we use is Poet, an event ...

2 Knowledge transfer in education: a project-based pedagogical approach to the applicability gap

Ruben A. Mendoza, Heidi J. C. Ellis

February 2003 **Journal of Computing Sciences in Colleges**, Volume 18 Issue 1
Publisher: Consortium for Computing Sciences in Colleges

Full text available: Pdf (62.61 KB) Additional Information: [full citation](#), [index term](#)

Bibliometrics: Downloads (6 Weeks): 4, Downloads (12 Months): 31, Citation

3 The state of the art in automating usability evaluation of user interfaces

Melody Y. Ivory, Marti A. Hearst

December 2001 **Computing Surveys (CSUR)**, Volume 33 Issue 4

Publisher: ACM

Full text available: Pdf (2.31 MB) Additional Information: [full citation](#), [abstract](#), [index term](#), [review](#)

Bibliometrics: Downloads (6 Weeks): 122, Downloads (12 Months): 1386, Citation

Usability evaluation is an increasingly important part of the user interface design process. However, usability evaluation can be expensive in terms of time and human resources. Therefore, a promising way to augment existing approaches is to ...

Keywords: Graphical user interfaces, taxonomy, usability evaluation, user interface design

The evolution of Coda

M. Satyanarayanan

May 2002 **Transactions on Computer Systems (TOCS)**, Volume 20 IssuePublisher: ACM [Request Permissions](#)Full text available: [PDF \(441.35 KB\)](#) Additional Information: full citation, abstract, references**Bibliometrics:** Downloads (6 Weeks): 15, Downloads (12 Months): 159, Citation

Failure-resilient, scalable, and secure read-write access to shared information over wireless and wired networks is a fundamental computing challenge. This paper describes how the Coda file system has evolved to meet ...

Keywords: Adaptation, Linux, UNIX, Windows, caching, conflict resolution, data staging, disaster recovery, disconnected operation, failure, high availability, intermittent networks, isolation-only transactions, low-bandwidth networks, optimistic replica control, server replication, translucent cache management, operation

5 Process-oriented approach for role-finding to implement role-based security in a large industrial organization

Hajo Roockle, Gerhard Schimpf, Rupert Weldinger

July 2000 **RBAC '00: Proceedings of the fifth ACM workshop on Role-based access control**Publisher: ACM [Request Permissions](#)Full text available: [PDF \(101.78 KB\)](#) Additional Information: full citation, abstract, references**Bibliometrics:** Downloads (6 Weeks): 14, Downloads (12 Months): 91, Citation

In this paper we describe the work in progress with a process-oriented approach to implement Role-Based Security Administration. Our results stem from a unified model and procedural model at Siemens AG ICN, a large ...

Keywords: access control, authorizations, business processes, enterprise systems, heterogeneous systems, role based access control, security administration, security management, security models, single point of administration and management

6 Evolution of three help desks

Jerilyn Prescott, Tom Kilty, Gary Franklin, Andrew Cleary, Tony Lovgren, Al Mouloua

October 2001 **SIGUCCS '01: Proceedings of the 29th annual ACM SIGUCCS conference**Publisher: ACM [Request Permissions](#)Full text available: [PDF \(190.59 KB\)](#) Additional Information: full citation, abstract, references**Bibliometrics:** Downloads (6 Weeks): 6, Downloads (12 Months): 65, Citation

The IT environment in higher education is diverse in both the technologies and constituents being supported. To help support this heterogeneous environment, colleges have developed either a support center or ...

Keywords: help desk, higher education, support center

7 Building an enterprise Web infrastructure using Windows 2000

Charles Brophy

8 Crisis or turning point—supporting a multi-campus student informatic
 **October 2000 SIGUCCS '00: Proceedings of the 28th annual ACM SIGUCCS Building the future**
Publisher: ACM 
 Full text available:  Pdf (188.19 KB) Additional Information: full citation, index term
Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 8, Citation C

9 Rethinking the design of the Internet: the end-to-end arguments vs. t
 **Barbara Long**
 **October 2000 SIGUCCS '00: Proceedings of the 28th annual ACM SIGUCCS Building the future**
Publisher: ACM 
 Full text available:  Pdf (162.43 KB) Additional Information: full citation, references
Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 19, Citation

Keywords: customer service strategy, organizational change

10 Why are CASE tools not used?
 **Juhani Iivari**
 **October 1996 Communications of the ACM**, Volume 39 Issue 10
Publisher: ACM 
 Full text available:  Pdf (265.18 KB) Additional Information: full citation, references
Bibliometrics: Downloads (6 Weeks): 16, Downloads (12 Months): 197, Citation

11 An introduction to data warehousing: what are the implications for the
 **Katherine Jones**
 **February 1998 International Journal of Network Management**, Volume 8 Issue 1
Publisher: John Wiley & Sons, Inc.
 Full text available:  Pdf (145.35 KB) Additional Information: full citation, abstract, references
Bibliometrics: Downloads (6 Weeks): 6, Downloads (12 Months): 74, Citation

Data warehousing is an information systems environment, rather than a
 essential business entity for sophisticated analysis of data. This article p
 implications of data warehousing for business. ...

12 Managing training in a technology context

 Cynthia LeRouge, Harold Webb
 April 2003 **SIGMIS CPR '03: Proceedings of the 2003 SIGMIS conference**
 research: Freedom in Philadelphia--leveraging differences and
 Publisher: ACM 
 Full text available:  Pdf (241.43 KB) Additional Information: full citation, abstract, ...
Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 42, Citation

Training in some contexts has become a quasi-information systems dep
 highlights this link by investigating the organizational context, technolo
 staffing strategy of four organizational training units. ...

Keywords: IS careers, IS training, training administration

13 Public-key support for group collaboration
 Carl Ellison, Steve Dohrmann
 November 2003 **Transactions on Information and System Security (TISS)**
 Publisher: ACM 
 Full text available:  Pdf (561.61 KB) Additional Information: full citation, abstract, ...
Bibliometrics: Downloads (6 Weeks): 6, Downloads (12 Months): 96, Citation

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Keywords: Human-computer interface, IPsec, PGP, PKI, S/MIME, SDSI

14 The case for internet voting
 Joe Mohen, Julia Glidden
 January 2001 **Communications of the ACM**, Volume 44 Issue 1
 Publisher: ACM 
 Full text available:  Html (35.34 KB),  Pdf (158.11 KB) Additional Information: full citation, abstract, ...
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15 Gauging the risks of internet elections
 Deborah M. Phillips, Hans A. von Spakovsky
 January 2001 **Communications of the ACM**, Volume 44 Issue 1
 Publisher: ACM 
 Full text available:  Html (35.52 KB),  Pdf (159.11 KB) Additional Information: full citation, abstract, ...
Bibliometrics: Downloads (6 Weeks): 16, Downloads (12 Months): 188, Citation

16 Electronic commerce personnel in the age of clicks and mortar: towa
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 Fred Niederman, Xiaorui Hu
 April 2003 **SIGMIS CPR '03: Proceedings of the 2003 SIGMIS conference**
 research: Freedom in Philadelphia--leveraging differences and
 Publisher: ACM 
 Full text available:  Pdf (208.29 KB) Additional Information: full citation, abstract, ...

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With the explosive growth of Internet, the need for individuals to build e-commerce programs has emerged. E-commerce sites have the dual challenge of users to purchasing online as well as running flawlessly ...

Keywords: IT personnel, electronic commerce, skill requirements, world

17 An Efficient Data Location Protocol for Self-organizing Storage Clusters in Grid Environments

Hong Tang, Tao Yang

November 2003 **SC '03: Proceedings of the 2003 ACM/IEEE conference on Supercomputing**

Publisher: IEEE Computer Society

Full text available:  Pdf (345.61 KB) Additional Information: full citation, abstract, references, review

Bibliometrics: Downloads (6 Weeks): 11, Downloads (12 Months): 47, Citation

Component additions and failures are common for large-scale storage cluster environments. To improve availability and manageability, we investigate schemes for a large self-organizing storage cluster that can ...

18 Cooking with Linux: Saucy Administration Tools

Marcel Gagné

November 2000 **Linux Journal**, Volume 2000 Issue 80es

Publisher: Specialized Systems Consultants, Inc.

Full text available:  Html (15.73 KB) Additional Information: full citation, references, review

Bibliometrics: Downloads (6 Weeks): 1, Downloads (12 Months): 4, Citation

19 Deadlock detection in distributed database systems: a new algorithm based on performance analysis

Natalija Krivokapić, Alfons Kemper, Ehud Gudes

October 1999 **The VLDB Journal — The International Journal on Very Large Data Bases**

Issue 2

Publisher: Springer-Verlag New York, Inc.

Full text available:  Pdf (289.96 KB) Additional Information: full citation, abstract, references, review

Bibliometrics: Downloads (6 Weeks): 18, Downloads (12 Months): 141, Citation

This paper attempts a comprehensive study of deadlock detection in distributed database systems. First, the two predominant deadlock models in these systems and the four deadlock detection approaches are discussed. Afterwards, a ...

Keywords: Comparative performance analysis, Deadlock detection, Distributed systems, Simulation study

20 First experiences using XACML for access control in distributed systems

Markus Lorch, Seth Proctor, Rebekah Lepro, Dennis Kafura, Sumit Shah

October 2003 **XMLSEC '03: Proceedings of the 2003 ACM workshop on XML Security**

Publisher: ACM 

Full text available:  Pdf (459.30 KB) Additional Information: full citation, abstract, references, review

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Authorization systems today are increasingly complex. They span domains and many different authentication sources, and manage permissions that can affect the system itself. Worse still, while there are many standards ...

Keywords: access control decision, access control enforcement, authorization, security, policy language, policy management

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1 Simulation applications in the automotive industry: simulation anywhere in the world
[simulation implementation for evaluating order-to-delivery systems](#)
 Soundar R. T. Kumara, Yong-Han Lee, Kaizhi Tang, Chad Dodd, Jeffrey Tev December 2002 **WSC '02: Proceedings of the 34th conference on Winter simulation**
 frontiers

Publisher: Winter Simulation Conference

Full text available: Pdf (255.67 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 8, Downloads (12 Months): 31, Citation

GM Enterprise Systems Laboratory (GMESL) has developed a stand-alone program for evaluating and predicting Order-to-Delivery (OTD) systems more people to be able to access this simulator, to share the ...

2 Fast detection of communication patterns in distributed executions

Thomas Kunz, Michiel F. H. Seuren

November 1997 **CASCON '97: Proceedings of the 1997 conference of the Canadian Society for Computer and Communication Research**

Collaborative research

Publisher: IBM Press

Full text available: Pdf (4.21 MB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 38, Downloads (12 Months): 387, Citation

Understanding distributed applications is a tedious and difficult task. Visualization diagrams are often used to obtain a better understanding of the execution. The visualization tool we use is Poet, an event ...

3 Process-oriented approach for role-finding to implement role-based security in a large industrial organization

Haiko Roedl, Gerhard Schimpf, Rupert Weidinger

July 2000 **RBAC '00: Proceedings of the fifth ACM workshop on Role-based access control**

Publisher: ACM Request Permissions

Full text available: Pdf (101.78 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 14, Downloads (12 Months): 91, Citation

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Keywords: access control, authorizations, business processes, enterprise heterogeneous systems, role based access control, security administration, security management, security models, single point of administration and

4 The evolution of Coda

M. Satyanarayanan

May 2002 **Transactions on Computer Systems (TOCS)**, Volume 20 Issue

Publisher: ACM  Request Permissions

Full text available:  Pdf (441.35 KB) Additional Information: full citation, abstract, review

Bibliometrics: Downloads (6 Weeks): 15, Downloads (12 Months): 159, Citation Count: 100

Failure-resilient, scalable, and secure read-write access to shared information over wireless and wired networks is a fundamental computing challenge. This article describes how the Coda file system has evolved to meet ...

Keywords: Adaptation, Linux, UNIX, Windows, caching, conflict resolution, data staging, disaster recovery, disconnected operation, failure, high availability, intermittent networks, isolation-only transactions, low-bandwidth networks, optimistic replica control, server replication, translucent cache management, operation

5 Design and evaluation of a wide-area event notification service

Antonio Carzaniga, David S. Rosenblum, Alexander L. Wolf

August 2001 **Transactions on Computer Systems (TOCS)**, Volume 19 Issue

Publisher: ACM  Request Permissions

Full text available:  Pdf (1.08 MB) Additional Information: full citation, abstract, review

Bibliometrics: Downloads (6 Weeks): 52, Downloads (12 Months): 345, Citation Count: 100

The components of a loosely coupled system are typically designed to operate independently, responding to asynchronous events. An event notification service is an infrastructure that supports the construction ...

Keywords: content-based addressing and routing, event notification, peer-to-peer

6 The state of the art in automating usability evaluation of user interfaces

Melody Y. Ivory, Marti A. Hearst

December 2001 **Computing Surveys (CSUR)**, Volume 33 Issue 4

Publisher: ACM  Request Permissions

Full text available:  Pdf (2.31 MB) Additional Information: full citation, abstract, review

Bibliometrics: Downloads (6 Weeks): 122, Downloads (12 Months): 1386, Citation Count: 100

Usability evaluation is an increasingly important part of the user interface design process. However, usability evaluation can be expensive in terms of time and human resources. Therefore, a promising way to augment existing approaches. ...

Keywords: Graphical user interfaces, taxonomy, usability evaluation ai

7 Observations on the role life-cycle in the context of enterprise security
 Axel Kern, Martin Kuhlmann, Andreas Schaad, Jonathan Moffett
 June 2002 **SACMAT '02: Proceedings of the seventh ACM symposium on ,**
 technologies

Publisher: ACM 

Full text available:  Pdf (179.28 KB) Additional Information: full citation, abstract, r

Bibliometrics: Downloads (6 Weeks): 17, Downloads (12 Months): 124, Citation

Roles are a powerful and policy neutral concept for facilitating distributed enforcing access control. Models which are now subject to becoming a s and much work on extensions to these models has been ...

Keywords: distributed system management, enterprise security management, administration (EUA), process model, role engineering, role life-cycle, role administration, security administration manager (SAM)

8 The peril of evaluating location management proposals through simulation
 Thomas Kunz, Atif A. Siddiqi, John Scoular
 November 2001 **Wireless Networks** , Volume 7 Issue 6

Publisher: Kluwer Academic Publishers

Full text available:  Pdf (184.81 KB) Additional Information: full citation, abstract, r

Bibliometrics: Downloads (6 Weeks): 3, Downloads (12 Months): 19, Citation

The challenge of supporting rapidly growing numbers of mobile users, within radio spectrum, is being faced by cellular network operators worldwide. New schemes have been proposed to improve the performance ...

Keywords: cellular networks, location management, mobility models, p

9 Evolution of three help desks

 Jerilyn Prescott, Tom Kilti, Gary Franklin, Andrew Cleary, Tony Lovgren, Al October 2001 **SIGUCCS '01: Proceedings of the 29th annual ACM SIGUCCS**

Publisher: ACM 

Full text available:  Pdf (190.59 KB) Additional Information: full citation, abstract, r

Bibliometrics: Downloads (6 Weeks): 6, Downloads (12 Months): 65, Citation

The IT environment in higher education is diverse in both the technology constituents being supported. To help support this heterogeneous environment, colleges have developed either a support center or ...

Keywords: help desk, higher education, support center

10 Effects of scent and breadth on use of site-specific search on e-commerce

 Michael A. Katz, Michael D. Byrne

September 2003 **Transactions on Computer-Human Interaction (TOCHI)**

Publisher: ACM 

Full text available:  Pdf (2.34 MB)

Additional Information: full citation, abstract, n

Bibliometrics: Downloads (6 Weeks): 17, Downloads (12 Months): 149, Citatic

Users faced with Web sites containing many possibly relevant pages often have trouble navigating: use the menu of links or use the provided site search are conducted to examine what users do when faced with this ...

Keywords: Searching, WWW, browsing, e-commerce, empirical studies, navigation

11 Public-key support for group collaboration

Carl Ellison, Steve Dohrmann

 November 2003 **Transactions on Information and System Security (TI)**Publisher: ACM Full text available:  Pdf (561.61 KB) Additional Information: full citation, abstract, n**Bibliometrics:** Downloads (6 Weeks): 6, Downloads (12 Months): 96, Citation

This paper characterizes the security of group collaboration as being a problem of both the cryptographic algorithms and coding practices, but also of the man-in-the-middle attack. We show that traditional security mechanisms do not properly ...

Keywords: Human-computer interface, IPsec, PGP, PKI, S/MIME, SDSI

12 Two case studies of open source software development: Apache and Mozilla

 Aydris Mockus, Roy T. Fielding, James D. Herbsleb July 2002 **Transactions on Software Engineering and Methodology**Publisher: ACM Full text available:  Pdf (373.10 KB) Additional Information: full citation, abstract, n

review

Bibliometrics: Downloads (6 Weeks): 106, Downloads (12 Months): 933, Citation

According to its proponents, open source style software development has been successful, and perhaps in many cases displace, traditional commercial software. In order to begin investigating such claims, we examine data ...

Keywords: Apache, Mozilla, Open source software, code ownership, development

13 Rethinking the design of the Internet: the end-to-end arguments vs. the telephone principle

 Marjory S. Blumenthal, David D. Clark August 2001 **Transactions on Internet Technology (TOIT)**, Volume 1 Issue 1Publisher: ACM Full text available:  Pdf (176.33 KB) Additional Information: full citation, abstract, n**Bibliometrics:** Downloads (6 Weeks): 99, Downloads (12 Months): 854, Citation

This article looks at the Internet and the changing set of requirements from the 1970s to the present. The Internet has become more commercial, more oriented toward the consumer, and used for a variety of purposes. We discuss a set of principles that have guided the design ...

Keywords: ISP, Internet, end-to-end argument

14 Empirical Bayesian data mining for discovering patterns in post-market safety surveillance

David M. Fram, June S. Almenoff, William DuMouchel
 August 2003 **KDD '03: Proceedings of the ninth ACM SIGKDD International conference on Knowledge discovery and data mining**

Publisher: ACM 

Full text available:  Pdf (461.25 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 10, Downloads (12 Months): 128, Citations (6 Weeks): 0, Citations (12 Months): 0

Because of practical limits in characterizing the safety profiles of therapeutic products, pharmaceutical marketing, manufacturers and regulatory agencies perform post-market safety surveillance by collecting and analyzing adverse reaction reports ("pharmacovigilance"). The ...

Keywords: association rules, data mining, empirical Bayes methods, pharmaceutical products, post-market surveillance

15 The case for internet voting

Joe Mohen, Julia Glidden
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Publisher: ACM 

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Publisher: ACM 

Full text available:  Html (35.52 KB),  Pdf (159.11 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 16, Downloads (12 Months): 188, Citations (6 Weeks): 0, Citations (12 Months): 0

17 A methodology for analyzing the performance of authentication protocols

Alan Harbitter, Daniel A. Menasce
 November 2002 **Transactions on Information and System Security (TISSEC)**, Volume 5 Issue 4

Publisher: ACM 

Full text available:  Pdf (1.25 MB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 39, Downloads (12 Months): 226, Citations (6 Weeks): 0, Citations (12 Months): 0

Performance, in terms of user response time and the consumption of system resources, is an important factor to be considered when designing authentication protocols. Public key and secret key encryption algorithms typically ...

Keywords: Authentication, Kerberos, mobile computing, performance evaluation, public key cryptography

18

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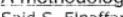
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19 First experiences using XACML for access control in distributed systems
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 October 2003 **XMLSEC '03: Proceedings of the 2003 ACM workshop on XML**
 Publisher: ACM 
 Full text available:  Pdf (459.30 KB) Additional Information: full citation, abstract, review
Bibliometrics: Downloads (6 Weeks): 16, Downloads (12 Months): 201, Citation

Authorization systems today are increasingly complex. They span doma
 many different authentication sources, and manage permissions that ca
 itself. Worse still, while there are many standards ...

Keywords: access control decision, access control enforcement, author
 security, policy language, policy management

20 A methodology for auto-recognizing DBMS workloads
 Said S. Elnafar
 September 2002 **CASCON '02: Proceedings of the 2002 conference of the C**
 Collaborative research
 Publisher: IBM Press
 Full text available:  Pdf (332.94 KB) Additional Information: full citation, abstract, review
Bibliometrics: Downloads (6 Weeks): 4, Downloads (12 Months): 61, Citation

The type of the workload on a database management system (DBMS) is
 the system. Allocations for resources such as main memory can be very
 whether the workload type is Online Transaction Processing (OLTP) ...

Result p

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2 [The evolution of Coda](#)

M. Satyanarayanan

May 2002 **Transactions on Computer Systems (TOCS)**, Volume 20 Issue

Publisher: ACM

Full text available: Pdf (441.35 KB)

Additional Information: full citation, abstract, i

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Additional Information: full citation, abstract, i

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Keywords: Human-computer interface, IPsec, PGP, PKI, S/MIME, SDSI

4 The US/Mexico border crossing card (BCC): a case study in biometric

Andrew Schulman

April 2002 **CFP '02: Proceedings of the 12th annual conference on Comput**

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Marjory S. Blumenthal, David D. Clark

August 2001 **Transactions on Internet Technology (TOIT)**, Volume 1 Issu

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Keywords: ISP, Internet, end-to-end argument

6 Culture formation and its issues in personal agent-oriented virtual society

Kouichi Matsuda, Takahiro Miyake, Hirofumi Kawai

September 2002 **CVE '02: Proceedings of the 4th International conference on culture environments**

Publisher: ACM  Request Permissions

Full text available:  Pdf (1.42 MB) Additional Information: full citation, abstract, i

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In recent years, the combination of communication networks and computers has made it possible to create a cyberspace on the Internet. Recently, several 3D systems have been developed in which users can share the ...

Keywords: CVE, culture, personal agent, social activities, virtual society

7 Cooking with Linux: Saucy Administration Tools

Marcel Gagne

November 2000 **Linux Journal**, Volume 2000 Issue 80es

Publisher: Specialized Systems Consultants, Inc.

Full text available:  Html (15.73 KB) Additional Information: full citation, reference

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8 Internet privacy concerns confirm the case for intervention

 Roger Clarke
February 1999 **Communications of the ACM**, Volume 42 Issue 2
Publisher: ACM  Request Permissions
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 9 **Overview of current criminal justice information systems**
 James X. Dempsey
April 2000 **CFP '00:** Proceedings of the tenth conference on Computers, fi
the assumptions
Publisher: ACM  Request Permissions
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Collaborative research**Publisher:** IBM PressFull text available: [Pdf](#) (4.21 MB)Additional Information: [full citation](#), abstract, [bibliometrics](#)**Bibliometrics:** Downloads (6 Weeks): 38, Downloads (12 Months): 387, Citatic

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M. Satyanarayanan

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Hajo Roekle, Gerhard Schimpf, Rupert Weidinger

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Full text available:  Pdf (2.31 MB) Additional Information: full citation, abstract, references, review

Bibliometrics: Downloads (6 Weeks): 122, Downloads (12 Months): 1386, Citation

Usability evaluation is an increasingly important part of the user interface. Usability evaluation can be expensive in terms of time and human resources, therefore a promising way to augment existing approaches. ...

Keywords: Graphical user interfaces, taxonomy, usability evaluation, user interface

7 An Efficient Data Location Protocol for Self-organizing Storage Clusters

Hong Tang, Tao Yang

November 2003 **SC '03**: Proceedings of the 2003 ACM/IEEE conference on **SC**
 Publisher: IEEE Computer Society

Full text available:  Pdf (345.61 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 11, Downloads (12 Months): 47, Citation

Component additions and failures are common for large-scale storage cluster environments. To improve availability and manageability, we investigate schemes for a large self-organizing storage cluster that can ...

8 **Public-key support for group collaboration**

Carl Ellison, Steve Dohrmann

 November 2003 **Transactions on Information and System Security (TISS)**

Publisher: ACM  Request Permissions

Full text available:  Pdf (561.61 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 6, Downloads (12 Months): 96, Citation

This paper characterizes the security of group collaboration as being a problem of cryptographic algorithms and coding practices, but also of the man-in-the-middle attack. We show that traditional security mechanisms do not properly ...

Keywords: Human-computer interface, IPsec, PGP, PKI, S/MIME, SDSI

9 **Evolution of three help desks**

Jerilyn Prescott, Tom Kilti, Gary Franklin, Andrew Cleary, Tony Lovgren, April 2001 **SIGUCCS '01**: Proceedings of the 29th annual ACM SIGUCCS conference

Publisher: ACM  Request Permissions

Full text available:  Pdf (190.59 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 6, Downloads (12 Months): 65, Citation

The IT environment in higher education is diverse in both the technologies and constituents being supported. To help support this heterogeneous environment, colleges have developed either a support center or ...

Keywords: help desk, higher education, support center

10 **Rethinking the design of the Internet: the end-to-end arguments vs. the pipe**

Marjory S. Blumenthal, David D. Clark

 August 2001 **Transactions on Internet Technology (TOIT)**, Volume 1 Issue 1

Publisher: ACM  Request Permissions

Full text available:  Pdf (176.33 KB) Additional Information: full citation, abstract, references

Bibliometrics: Downloads (6 Weeks): 99, Downloads (12 Months): 854, Citation

This article looks at the Internet and the changing set of requirements for the Internet. It discusses the shift from a more commercial, more oriented toward the consumer, and used for a variety of purposes. It also discusses a set of principles that have guided the design ...

Keywords: ISP, Internet, end-to-end argument

11 The case for internet voting

Joe Mohen, Julia Glidden

January 2001 **Communications of the ACM**, Volume 44 Issue 1Publisher: ACM  Request PermissionsFull text available:  Html (35.34 KB),  Pdf (158.11 KB) Additional Information: full citation**Bibliometrics:** Downloads (6 Weeks): 25, Downloads (12 Months): 251, Citation**12 Gauging the risks of internet elections**

Deborah M. Phillips, Hans A. von Spakovsky

January 2001 **Communications of the ACM**, Volume 44 Issue 1Publisher: ACM  Request PermissionsFull text available:  Html (35.52 KB),  Pdf (159.11 KB) Additional Information: full citation**Bibliometrics:** Downloads (6 Weeks): 16, Downloads (12 Months): 188, Citation**13 Building an enterprise Web infrastructure using Windows 2000**

Charles Brophy

October 2000 **SIGUCCS '00: Proceedings of the 28th annual ACM SIGUCCS Building the future**Publisher: ACM  Request PermissionsFull text available:  Pdf (188.19 KB) Additional Information: full citation, index term**Bibliometrics:** Downloads (6 Weeks): 1, Downloads (12 Months): 8, Citation**14 Crisis or turning point—supporting a multi-campus student informatic**

Barbara Long

October 2000 **SIGUCCS '00: Proceedings of the 28th annual ACM SIGUCCS Building the future**Publisher: ACM  Request PermissionsFull text available:  Pdf (162.43 KB) Additional Information: full citation, references**Bibliometrics:** Downloads (6 Weeks): 1, Downloads (12 Months): 19, Citation**Keywords:** customer service strategy, organizational change**15 Managing training in a technology context**

Cynthia LeRouge, Harold Webb

April 2003 **SIGMIS CP'03: Proceedings of the 2003 SIGMIS conference research: Freedom in Philadelphia--leveraging differences and**Publisher: ACM  Request PermissionsFull text available:  Pdf (241.43 KB) Additional Information: full citation, abstract, references**Bibliometrics:** Downloads (6 Weeks): 1, Downloads (12 Months): 42, Citation

Training in some contexts has become a quasi-information systems dependency. This paper highlights this link by investigating the organizational context, technology, and staffing strategy of four organizational training units. ...

Keywords: IS careers, IS training, training administration**16**

An introduction to data warehousing: what are the implications for the

Katherine Jones
 February 1998 **International Journal of Network Management**, Volume 8
 Publisher: John Wiley & Sons, Inc.
 Full text available:  Pdf (145.35 KB) Additional Information: full citation, abstract, references
Bibliometrics: Downloads (6 Weeks): 6, Downloads (12 Months): 74, Citation

Data warehousing is an information systems environment, rather than a
 essential business entity for sophisticated analysis of data. This article
 implications of data warehousing for business. ...

17 Avoiding the blues for airline travelers
 Jane L. Snowdon, Soad El-Taiji, Mario Montevicchi, Edward MacNair, C. Adi
 December 1998 **WSC '98: Proceedings of the 30th conference on Winter simulation**
 Publisher: IEEE Computer Society Press
 Full text available:  Pdf (806.26 KB) Additional Information: full citation, references
Bibliometrics: Downloads (6 Weeks): 4, Downloads (12 Months): 31, Citation

18 Why are CASE tools not used?
 Juhani Iivari
 October 1996 **Communications of the ACM**, Volume 39 Issue 10
 Publisher: ACM  Request Permissions
 Full text available:  Pdf (265.18 KB) Additional Information: full citation, references
Bibliometrics: Downloads (6 Weeks): 16, Downloads (12 Months): 197, Citation

19 On the road and on the Web?: comprehension of synthetic and human speech
 Jennifer Lai, Karen Cheng, Paul Green, Omer Tsimhoni
 March 2001 **CHI '01: Proceedings of the SIGCHI conference on Human factors in computing systems**
 Publisher: ACM  Request Permissions
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In this study 24 participants drove a simulator while listening to three types of synthesized speech and recorded human speech. The messages consist of 10 messages, medium length (approximately 100 words) email messages,

Keywords: comprehension, driving performance, driving simulator, speech, synthetic speech, human speech, comprehension, driving performance, driving simulator, speech, synthetic speech, human speech

20 Knowledge transfer in is education: a project-based pedagogical approach to the applicability gap
 Ruben A. Mendoza, Heidi J. C. Ellis
 February 2003 **Journal of Computing Sciences in Colleges**, Volume 18 Issue 1
 Publisher: Consortium for Computing Sciences in Colleges
 Full text available:  Pdf (62.61 KB) Additional Information: full citation, index term
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Hoole, S.R.H.;
 Magnetics, IEEE Transactions on
 Volume 27, Issue 5, Sep 1991 Page(s):4146 - 4149
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 2. NRT (News Retrieval Tool): a user's guide

Sanderson, M.;
 Large Databases in Press and Publishing: The Present and the Future, IEE C
 12 Jun 1990 Page(s):5/1 - 514
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Device/Profile Installation Procedure With Validation

Author(s): **IBM TDB**

Advani, HG

Hughes, EM

IP.com number: **IPCOM000064791D**Original Publication Date: **September 1, 1985**Original Disclosure Information: **TDB 09-85 p.1487**IP.com Electronic Publication: **February 19, 2005**

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Device/Profile Installation Procedure With Validation

When physical devices or software programs are installed in a computer system, configuration information must be provided to the system. This information, in the form of commands and data, is referred to as the profile of the device or program being installed. Thus, when a user installs a device or program, she/he must customize profile settings for that device or program. The profile settings for a particular device or program may have interdependencies, and it is therefore necessary for the user to carefully validate the profile settings which have been entered. What is needed is a method of incrementally building the profile database to handle new profiles as they become available with different functional levels of licensed program products (LPPs). In addition, since profiles may have interdependencies, a mechanism is needed to inform the user of these interdependencies, but only at a specific user-initiated time. To accomplish both of these tasks, an install procedure is provided with every unique configuration type of activity, e.g., a profile to be installed, or a device to be installed with its profiles. The install procedure accompanies any new profile and is executed when an LPP is installed, causing profiles to be established and becoming linked to other existing profiles, as necessary. The validation procedure accompanying the install procedure is executed to validate user parameter set-up when interdependencies exist. This relieves the user from keying in profiles and of the order of set-up.

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1993-11-01

IPCOM000106576D

The invention disclosure herein facilitates the storage, retrieval, and maintenance of management systems use a fixed field approach. This limits the application to the at predefined fields. ...

Result # 9 Relevance: **Router Renumbering Guide (RFC2072)**

1997-01-01

IPCOM000002624D

IP addresses currently used by organizations are likely to undergo changes in the ne necessary for a variety of reasons, including enterprise reorganization, physical mov relationships, changes in Internet ...

Result # 10 Relevance: **Assignment of Detailed Privileges for Directory Administrators**

1991-01-01

IPCOM000119379D

Disclosed is a program to assign distinct sets of privileges to different administrators data base. Privileges are assigned to individual requestor ids, on each of three levels

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Result # 1 Relevance: 

SYSTEM AND METHOD FOR REMOTE ADMINISTRATION OF PRINTER
1998-02-28 IPCOM000027588D

Disclosed is a method and system for remote billing and administration of networked Corporation Model DOCUT.ECWM machines. The networked availability of billing and enable a remote authorized user ...

Result # 2 Relevance: 

Site Security Handbook (RFC1244)
1991-07-01 IPCOM000002060D

1.1 Purpose of this Work

Result # 3 Relevance: 

Application Management MIB (RFC2564)
1999-05-01 IPCOM000003151D

This memo defines a standards track portion of the Management Information Base (MIB) in the Internet Community. In particular, it defines objects used for the management of complements the System Application ...

Result # 4 Relevance: 

Expectations for Computer Security Incident Response (RFC2350)
1998-06-01 IPCOM000002920D

The purpose of this document is to express the general Internet community's expectations for Computer Security Incident Response Teams (CSIRTs). It is not possible to define a set of requirements that would be possible and helpful to list ...

Result # 5 Relevance: 

Request for Comments Summary RFC Numbers 2600-2699 (RFC265)
2000-05-01 IPCOM000003292D

RFC Numbers 2600-2699

Result # 6 Relevance: 

Site Security Handbook (RFC2196)
1997-09-01 IPCOM000002754D

This handbook is a guide to developing computer security policies and procedures for the purpose of this handbook is to provide practical guidance to administrators trying to The subjects ...

Result # 7 Relevance: 

Method and System for Managing Network Devices via the WEB
1998-10-01 IPCOM000123353D

Disclosed is a method and system for managing network devices via the new emerging telephony gateways coupled with speech recognition technology.

Result # 8 Relevance: 

OSI IS-IS Intra-domain Routing Protocol (RFC1142)
1990-02-01 IPCOM000001953D

This Protocol is one of a set of International Standards produced to facilitate the interconnection of networks. This standard specifies the services and protocols required to achieve such interconnection between other ...

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[8. What is the Network Computer Profile?](#)

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Sep 5, 2008 ... Citrix tech note CTX118226, last updated Aug 21, 2009.
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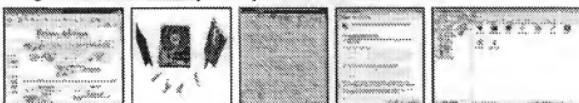
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Q: Will the Belarc Advisor send my PC profile information up to a web server?

A: No. The Belarc Advisor creates a local Web page and does not send up your PC profile to a Web server or anywhere. For more info on Privacy, please [click here](#).

Q: Must any previously installed Belarc Advisor be removed before installing a newer version?

A: No. The installer will automatically remove any previous Belarc Advisor version.

Q: When checking for new security definitions the Advisor gets an error. What can I do?

A: This is usually caused by a software firewall installed on your computer. Check the settings of your firewall for c block or permit applications to connect to the Internet. If your firewall needs to allow specific programs access to t allowing the standard Windows rundll32.exe program should work. You'll find rundll32.exe in the c:\Windows\Syst directory on your computer.

Q: Why don't I see the CIS (Center for Internet Security) benchmark?

A: The CIS has developed security benchmarks for Windows 2000, XP Professional and 2003 versions. There are ci CIS benchmarks for Vista, XP Home or 95/98/Me versions of Windows.

Q: The Advisor has installed and finished a discovery of my PC's hardware and software, but I do not see results.

A: This usually happens when Windows file association, for the HTML extension, is misconfigured on your computer **Windows Vista:** Open Windows explorer to the c:\Program Files\Belarc\Advisor\System\temp directory. Then right the file named (COMPUTERNAME).html (where COMPUTERNAME is the name of your PC) and either click Open With|Open With and click Choose Default Program. Then choose your preferred browser. **On Windows XP:** Open the F Options windows control panel, and on the File Types tab select the HTML Document file type. Then click the Chang and choose your preferred web browser.

If that doesn't work for you, open this file:

c:\Program Files\Belarc\Advisor\System\temp\COMPUTERNAME.html

(where COMPUTERNAME is the name of your PC) using the File|Open... menu in your web browser.

Q: Can I purchase a license to run the Belarc Advisor on my corporate network, or my customer's network?

A: We do not permit use of the Belarc Advisor for commercial purposes, however we suggest that you take a look . products, which we do license for commercial use:

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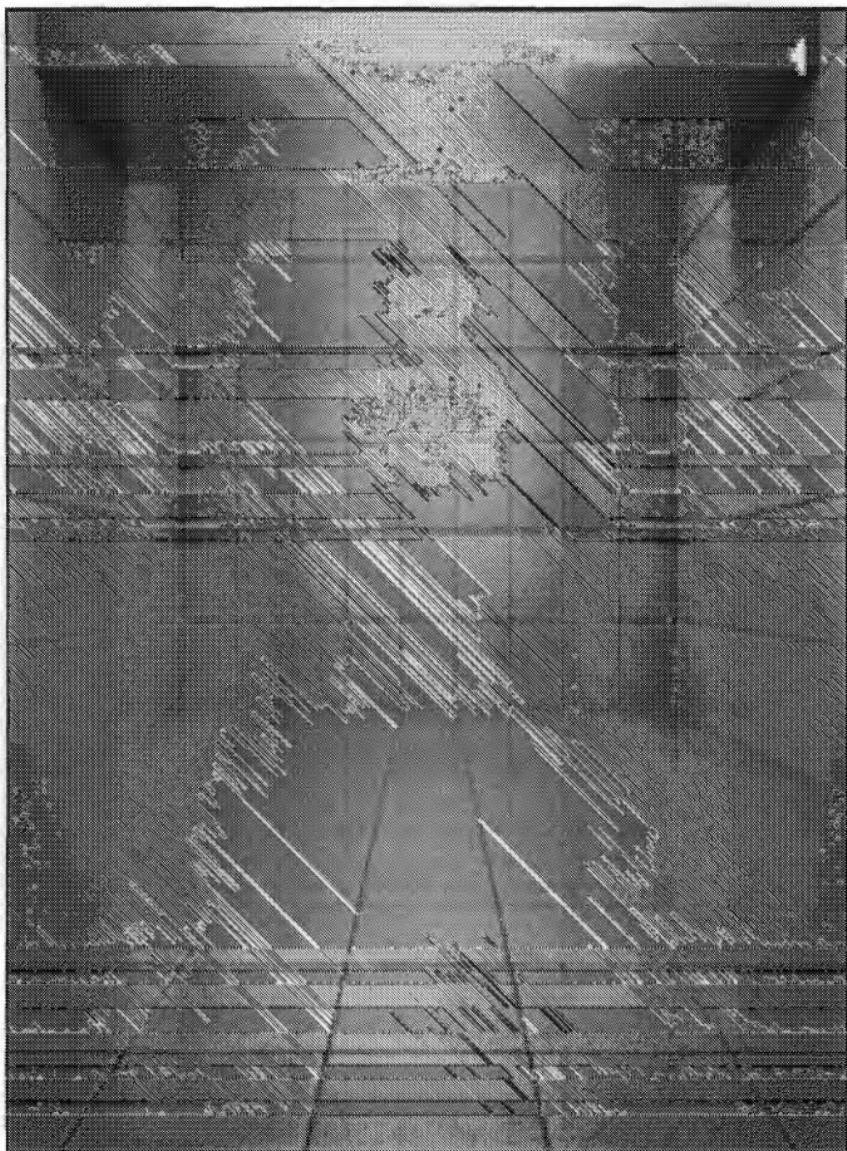
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Gary Newman, President

Gary has over 20 years of experience (engineering and engineering management) with leading technology firms such as Eastman Kodak (Sr. Director Advanced Development, imaging a technologies), Lucasfilm (Sr. Engineer, R&D, PIXAR image computer), Ampex (Adv. Tech. professional audio and video equipment), Picture Element Ltd. (Dir. New Product Dev., digital prototyping systems), and XMX (Sr. Dir., high speed electronic color printing).

In addition, Gary holds ten US patents. Gary has a B.S.E.E. from Lafayette College and a M.S. from the University of Illinois.



Sumin Tchen, Chairman

Sumin has over 20 years of experience (sales, marketing and senior management) in building successful early stage technology firms, such as Computer Controls Corp. (founder, EVP, I building control systems), Eliza (founder; telephony-based voice recognition technology), ProcessTech (US sales manager; dynamic modeling software) and Adaptive Networks (VP Mkt.; LANs over AC power lines).

Sumin has a B.S.E.E. from Cornell University and an M.S. Management from M.I.T.

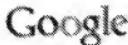
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MAYNARD, Mass. -- Belarc, Inc. announced today the release of the newest version of its popular Belarc Advisor program. This version includes features such as automatic discovery of all network attached devices, such as network printers, routers, and computers, including those running Unix, Linux and Mac operating systems. This newest Belarc Advisor also shows where each software application was installed, a capability not previously available to other users.

"The Belarc Advisor is one of the most popular programs available today, because it easily and automatically lets users see what's inside their computers," said Gary Newman, President Belarc. "We see around half a million downloads of the Belarc Advisor every month. We think that's because it offers a very accurate and

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In addition to these new features, the Belarc Advisor gives users a concise and accurate view of all of their hardware, software and security configurations, and shows the results in a Web browser. The information is kept private on the user's computer and is not sent to a Web server. The Belarc Advisor is free for personal use only. Belarc offers commercial versions using the same discovery engine. To download the Belarc Advisor, go to: http://www.belarc.com/free_download.html.

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Belarc, Inc. develops and licenses Internet based products which help make personal computers easier to use and maintain by large enterprises, small businesses and individual consumers. Our products are used for software license compliance, hardware upgrade planning, cyber security status, information assurance audits, IT asset management, configuration management, and more. Belarc's products are in use on well over twenty million computers and are licensed by numerous customers including: AIG, Dana, Kindred Healthcare, NASA, U.S. Air Force, U.S. Army, U.S. Census Bureau, U.S. Coast Guard, U.S. Marine Corps, U.S. Navy, Unilever, WebMD/Emdeon, and many more.

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